



iAquaLink Alexa Skills FAQ

1. How do I connect an Amazon Alexa-enabled device to my AquaLink® Pool System or Robotic Cleaner?

Search for “iAquaLink” in Alexa skills and click “Enable to Use”, it will redirect to the iAquaLink login page. Log in with your iAquaLink app credentials. You will see “Account Linking Successful.” Close the window to discover your AquaLink devices or robotic cleaner. *Please note the skill works better with iAquaLink accounts that only have one system, iAquaLink accounts with multiple systems may not show correctly thru the Alexa App.*

2. What smart speakers will work with iAquaLink?

iAquaLink voice control will work with Echo Dot, Echo, Echo Plus, or any Alexa-enabled smart speakers.

3. In what countries can I use the iAquaLink voice skills?

The iAquaLink voice control is only available in the United States.

4. What devices in my AquaLink Pool Systems will I be able to control using voice commands?

Alexa voice integration is readily available with all our user-friendly, innovative pool automation systems that have an iQ20 web-connect device for iAquaLink app control. You can also command and turn on/off connected Polaris® robotic pool cleaners using intuitive voice command.

5. Can I change the name of my device or group for easier voice control?

Yes, change the device name after *Discovery*, then you can control the device with your chosen name. You can also create a group to control a set of devices.

6. What type of Auxiliary devices can I control?

iAquaLink supports a variety of Auxiliary devices, including color lights, dimmers and water features, that are connected to your AquaLink automation systems.

7. I don't see color lights and other auxiliary devices, such as water features in Alexa?

If you don't see any devices, including color lights and auxiliary devices, you can discover them again. Tap *Devices* on the bottom right corner of the Alexa home page. Tap [+] at the top right corner. Tap *Add Device* and select the Device Type as *Other* to discover devices.

8. Can I change color lights using the color palette in the Alexa mobile App?

iAquaLink is designed for controlling devices using voice command. Use the voice command “set [light-name] to blue” to change your pool color light to blue.



9. What type of color lights are supported with iAquaLink?

iAquaLink supports color lights manufactured by Jandy®, Pentair® and Hayward®.

10. What colors does iAquaLink support?

Currently, iAquaLink supports solid colors only. Please keep in mind that some of the colors may not be supported by the light you have in your pool. See color mapping guide, below for details.

when you say...	the pool light color changes to...				
Alexa, set pool light to:	Jandy LED	Jandy WaterColor	Pentair SAM/SAL	Pentair IntelliBrite	Hayward Color Logic
White	Alpine White	Alpine White	White	White	Cloud White
Red	<i>not supported</i>	Garnet Red	<i>not supported</i>	Red	Warm Red
Crimson	<i>not supported</i>	Garnet Red	<i>not supported</i>	Red	Warm Red
Salmon	Emerald Rose	Emerald Rose	Light Magenta	Magenta	Flamingo
Green	Emerald Green	Emerald Green	Green	Green	Emerald Green
Turquoise	Caribbean Blue	Caribbean Blue	Cyan	Blue	Tranquility
Cyan	Caribbean Blue	Caribbean Blue	Cyan	Blue	Tranquility
Sky Blue	Sky Blue	Sky Blue	Blue	Blue	Afternoon Skies
Blue	Cobalt Blue	Cobalt Blue	Blue	Blue	Royal Blue
Purple	Violet	Violet	Lavender	Magenta	Vivid Violet
Magenta	Magenta	Magenta	Magenta	Magenta	Sangria
Pink	Emerald Rose	Emerald Rose	Light Magenta	Magenta	Flamingo
Lavender	Violet	Violet	Lavender	Magenta	Vivid Violet



11. What voice commands can I use with my AquaLink Pool Systems?

Skill Type	You Say
Spa Skill Turn On/Off Spa	Alexa, turn on spa
	Alexa, switch on spa
	Alexa, turn spa on
	Alexa, turn off spa
	Alexa, switch off spa
	Alexa, turn spa off
Pool Skill Turn On/Off Pool	Alexa, turn on pool
	Alexa, switch on poll
	Alexa, turn pool on
	Alexa, turn off pool
	Alexa, switch off pool
	Alexa, turn pool off
Pool Heater Skill Turn on/off Pool Heater	Alexa, turn on pool heater
	Alexa, switch on pool heater
	Alexa, turn off pool heater
	Alexa, switch off pool heater
Spa Heater Skill Turn on/off Spa Heater	Alexa, turn on spa heater
	Alexa, switch on spa heater
	Alexa, turn off spa heater
	Alexa, switch off spa heater
Pool Temp Reading Skill Current Pool Temperature*	Alexa, what is Pool temperature
	Alexa, what is the temperature of Pool
Spa Temp Reading Skill Current Spa Temperature*	Alexa, what is Spa temperature
	Alexa, what is the temperature of Spa

* **WARNING** Pool, Spa, or Hot Tub water temperature should never exceed 104°F (40°C). A temperature of 100°F (38°C) is considered safe for a healthy adult. Special caution is recommended for young children. Pregnant women take note! Soaking in water above 102°F (38.5°C) can cause fetal damage during the first three (3) months of pregnancy (which could result in the birth of a brain-damaged or deformed child). If pregnant women are going to use a pool, spa, or hot tub, they should make sure the water temperature is below 100°F (38°C) maximum.

Skill Type	You Say
Adjust Temperature Skill † Adjust Pool Temperature when you have both Pool and Spa	Alexa, set Pool temperature to 75 degrees
	Alexa, increase Pool temperature to 80 degrees
	Alexa, increase Pool temperature by 5 degrees
	Alexa, decrease Pool temperature by 3 degrees
	Alexa, raise Pool temperature to 85
	Alexa, raise Pool temperature by 3
	Alexa, lower Pool temperature to 85
	Alexa, lower Pool temperature by 3
Adjust Temperature Skill † Adjust Pool Temperature, when you only one body of water (Pool or Spa)	NOTE: Ensure that you have renamed Temp1 to "Pool heater". Use all the above commands, but replace "pool" with "pool heater"
Adjust Temperature Skill † Adjust Spa Temperature	Alexa, set spa temperature to 90 degrees
	Alexa, increase spa temperature to 95 degrees
	Alexa, increase spa temperature by 5 degrees
	Alexa, decrease spa temperature by 3 degrees
	Alexa, raise spa temperature to 95
	Alexa, raise spa temperature by 3
	Alexa, lower spa temperature to 96
	Alexa, lower spa temperature by 3
† WARNING Using temperature skills to activate pool or spa heat should only be done after ensuring that no one -- especially children -- are playing/climbing/sitting on or in close proximity of the heater.	

Skill Type	You Say
Auxiliary Skill Turn on or off auxiliaries such as lights, water features	Alexa, turn on [aux-name]
	Alexa, switch on [aux-name]
	Alexa, turn off [aux-name]
	Alexa, switch off [aux-name]
Color Light Skill Change light color	Alexa, turn on [color-light-name]
	Alexa, turn off [color-light-name]
	Alexa, set [color-light-name] to [color-name]
	<i>iAquaLink supports White, Red+, Crimson+, Salmon, Green, Turquoise, Cyan, Sky Blue, Blue, Blue, Purple, Magenta, Pink, and Lavender. + Not supported by all color lights</i>
Dimmer Skill Brighten or Dim light	Alexa, turn on [dimmer-name]
	Alexa, turn off [dimmer-name]
	Alexa, set [dimmer-name] to X%
	Alexa, dim [dimmer-name]
	Alexa, brighten [dimmer-name]
Robotic Cleaner Skill Turn On/Off Pool Cleaner	Alexa, turn on [robotic-cleaner-name]
	Alexa, switch on [robotic-cleaner-name]
	Alexa, turn off [robotic-cleaner-name]
	Alexa, switch off [robotic-cleaner-name]

12. Why are the name changes I made on iAquaLink app not showing up in the Alexa app?

To reflect the changes in Alexa, you must delete all the iAquaLink devices and start the discover device process again.

13. What names of devices or groups should I not use?

Do not use numbers in device names like “My 1 Spa”. Make sure each device and group name is unique to your system and all names are spelled correctly. Avoid using “On” or “Off” as part of the device or group name. Spaces are okay, avoid special characters.

14. Can I use more than one smart speaker with my AquaLink Pool Systems?

Yes, you can use more than one Alexa-enabled smart speakers to control the AquaLink pool systems.



15. What are the error scenarios with the iAquaLink skill?

Error Case	You Say	Alexa Voice Response
Request for Spa Temperature when device is in Pool mode	Alexa, what is Spa temperature	Spa temperature is 0 degrees
Request for Pool Temperature when device is in Spa mode	Alexa, what is Pool temperature	Pool temperature is 0 degrees
Request for any command when device is offline or is in service mode	Alexa, switch on Spa heater	Spa heater isn't responding please check its network connection and power supply
Request for Set Temperature out of range	Alexa, set Spa temperature to 110 degrees	I can only set the temperature between 34 and 104
Request for Set Temperature out of range	Alexa, set Spa temperature to 30 degrees	I can only set the temperature between 34 and 104
Request for Adjust Temperature out of range. (Current Set Temperature is 102 degrees)	Alexa, increase spa temperature by 5 degrees	I can only set the temperature between 34 and 104
Request for Robot Cleaning Mode not available	Alexa, set cleaning mode on [robot name] to custom	I don't know how to set [robot name] to that mode